

Resolve. Hassle-free OH services.

Resolve is a web-based portal for Occupational Health appointments and case management. Clients complete referrals via Resolve online and the appointment requests are directed to the most appropriate practitioner. Case status is easy to track at any time and the system sends automated email notifications when updates come through.

AD HOC
REFERRALS

QUICK TURNAROUND

LIVE STATUS
UPDATES

Welcome, Joe Bloggs | [home](#) | [new referral](#) | [Pre-Placement Questionnaire](#) | [new disease record](#)
[privacy](#) | [change password](#) | [logout](#)

Patient records

OPEN
closed
all

Employee
DoB
Case status
Next action due

Starter, New	1989-07-11	Awaiting employee response (PPQ)	2015-07-08	View PPQ
Employee, Imaginary	1965-07-29	Triage underway	2015-07-02 (1)	View referral
Record, Roggie	1943-07-31	Draft		Edit draft
PPQemail, Roggie	1943-07-31	Draft		Edit draft
name, first	1939-07-12	Draft		Edit draft
HAVS, Nicholas	1965-07-14	Disease Record	2015-07-30	Update case status
Example, Roger	1952-06-11	Contacting Employee 3rd Attempt	2015-06-29 (4)	View referral
Diabetes, Trevor	1988-07-11	Disease Record	2016-05-14	Update case status
Carpal Tunnel, Richard	1954-01-14	Disease Record	2016-05-14	Update case status
Carpal Tunnel, Oscar	1966-07-20	Disease Record	2015-07-30	Update case status



Case Management Portal

Why Resolve?

SMART HEALTH
SCREENING

Referral details

- ☐ Please Triage and arrange
- ☐ OH Nurse Telephone Consultation
- ☐ OH Physician Telephone Consultation
- ☐ OH Physician Face-to-Face
- ☐ Re-Referral OH Nurse Telephone Consultation
- ☐ Re-Referral OH Physician Telephone Consultation
- ☐ Other

* PO number (please mark N/A if not applicable)

Employee personal information

* Title

* First Name

* Surname

* DoB

* Street Address

Street Address 2

* City

* County

* Postcode

* Phone

Phone (2)

Email address accessible by employee

Skype ID

Employee role information

*Resolve online
referral form*

Online referrals

Our online form is a smarter way of completing the referral. It ensures all necessary information is submitted that way enabling quicker turnaround times and better management information.

Streamlined appointment management

Resolve automates appointment management and notifies providers and clients instantly by email when their attention is required. The online tools save time when scheduling or re-scheduling appointments. Our case file page and messaging board help keep all relevant documents neatly in one place. Say goodbye to lengthy email chains and wasted time looking for reports or chasing updates.

Access to a network of experts

Using Resolve gives clients access to a UK-wide network of partners. Resolve will always appoint the most appropriate practitioner with the right expertise and take into consideration client preferences and needs. Both face-to-face and telephone appointments are available.

Secure delivery of reports

As soon as a report is ready, referrers receive an email with a link to log in and download the report. The reports are stored in our secure database and accessed, like the entire app, via an encrypted connection for maximum data security.

Great prices

Registering on Resolve is free and our ad hoc prices are competitive. Please get in touch to learn more.

Resolve is hosted by Honeydew Health Ltd, technology partner to Ad Hoc OH.

No contract required - pay as you use.